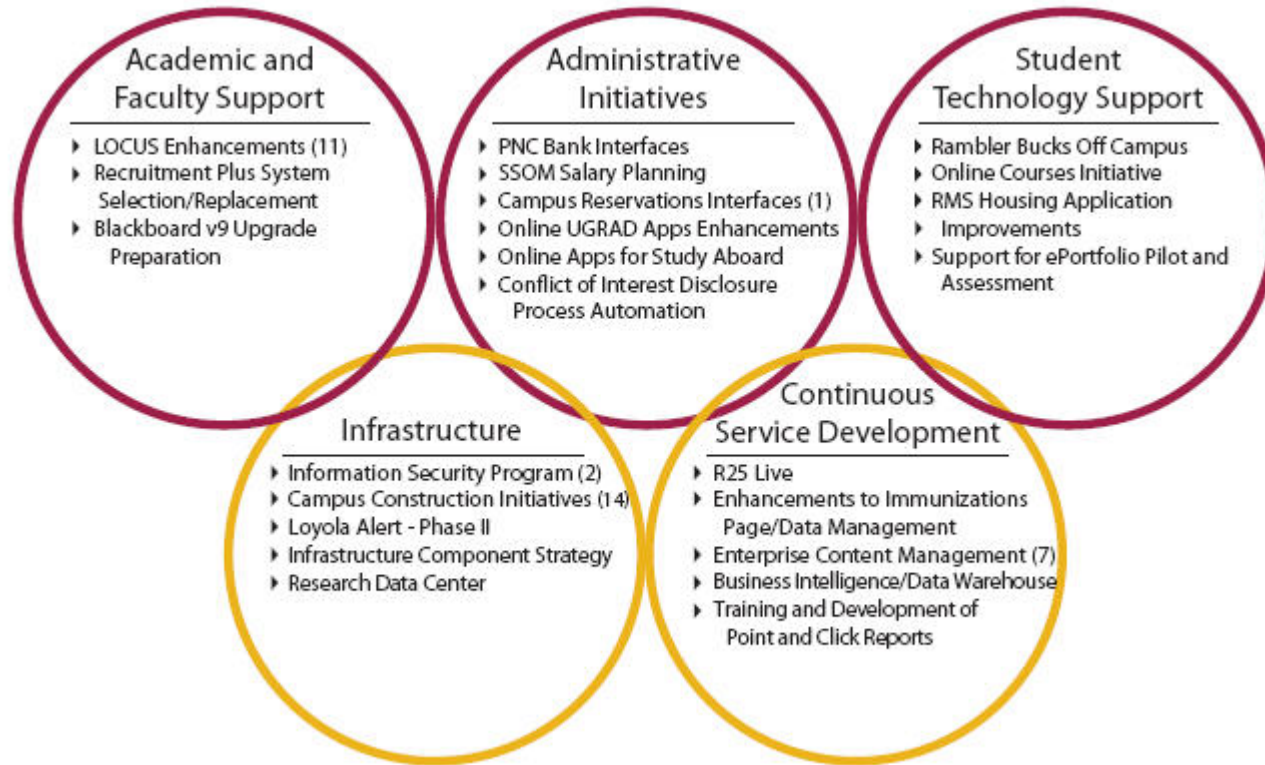




# ITS Major Initiatives FY11 Q3-Q4 Status Summary

March 2011



## Table of Contents

Academic and Faculty Support.....	3
LOCUS Enhancements (11), (PSS #'s 439, 486, 492, 494, 640, 641, 799, 858, 862,955, 956).....	3
Retention Dashboard (PSS 1169).....	3
Electronic Outbound Transcripts Feasibility.....	3
(PSS 1145).....	3
Blackboard v9 Upgrade Preparation.....	3
Recruitment Plus System Selection/Replacement.....	3
Administrative Initiatives.....	4
Electronic Based Study Abroad Applications (PSS 943).....	4
MAXxess Campus Security Projects (PSS 1220).....	4
Move GPEM R+ Application In-House (PSS 1170).....	4
Conflict of Interest Disclosure Process Automation.....	4
Enhancements to Online Undergraduate App – new application types (PSS1245).....	4
Illinois Articulation Initiative (PSS 1403).....	4
PNC Bank Interfaces.....	4



# ITS Major Initiatives FY11 Q3-Q4 Status Summary

March 2011

Campus Reservations Interfaces (1).....	4
Enhancements for Admitted Students (Portal) (PSS 1378).....	4
SSOM Salary Planning .....	4
Undergraduate Research Opportunities Research Applications (PSS 1205).....	5
Student Technology Support.....	5
RMS Housing Application Improvements (Web Implementation (PSS 624) .....	5
ComCast Cable TV Contracts (PSS 1118).....	5
Tuition Payment Plan (PSS 908).....	5
Rambler Bucks Off Campus .....	5
Mobile Central (PSS 1448).....	5
Oline courses Initiative .....	5
Support for ePortfolio Pilot and Assessment (PSS 1326).....	5
Infrastructure.....	6
Campus Construction Initiatives (14).....	6
Cell Phone Coverage Improvements (PSS 1116).....	6
Research Data Center (RDC) (PSS 1114).....	6
Loyola Alert – Phase II (PSS 879).....	6
Information Security Program (2).....	6
Novell (Non-Email) Component Migration .....	6
Continuous Service Development.....	7
Parking Permit Purchases Integration to PeopleSoft (PSS 743).....	7
Business Intelligence/Data Warehouse Strategy (PSS #'s 800, 979, 980, 981) .....	7
ECM/Imaging Implementation (PSS 830, 926, 1264, 1429, 1459, 1460, 1474, 1475, 1482, 1537, 1538).....	7
R25 Live .....	7
Training and Development of Point and Click Reports.....	7
Enhancements to Immunizations Page/Data Management.....	7

## Health Legend

<b>Green - On Target, No Risk</b>
<b>Lime – On Target, Minimal Risk, Minor Concerns, Under Control</b>
<b>Yellow - Target in Jeopardy, Risks Being Managed, Unknowns Exist</b>
<b>Orange - Slightly Off Target, Several Risks or Unknowns</b>
<b>Red - Off Target, High Risk, Multiple Concerns</b>



# ITS Major Initiatives FY11 Q3-Q4 Status Summary

March 2011

Academic and Faculty Support					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
LOCUS Enhancements (11), (PSS #'s 439, 486, 492, 494, 640, 641, 799, 858, 862,955, 956)	Academic Affairs (Pelissero)	Adams, Pullen, Slazyk	Green	Green	<b>Recent Activity:</b> 1) Completed in last quarter (987-Self Service major Change, 989 – Req. Outlines, 1314 – iPlan Phase 2 1332 – Wait List Pilot, 1330-Cross-listed classes, 1336-FA09 Loan Processing); and 2) In-progress (641-Prior Degrees, 1218-Transfer Credit Initiative, 1287-Advisor Assign, 1317-Early UGRD Matriculation, 1337-FA03 Packaging Selection). <b>Next Steps:</b> 1) Provide assistance to clients with Final testing on several In-Progress projects; and 2) Determine need & schedule remaining projects (1223-Oakton transfers, 1308-Interim Grade/Comments, 1331-Full-time Courses-restart).
Retention Dashboard (PSS 1169)	Student Services (Daffron)	Smith, Vanek	Green	Green	<b>Recent Activity:</b> Completed 10 new reports. The client has been trained and has full access to the Student Retention dashboard. <b>Next Steps:</b> Project complete.
Electronic Outbound Transcripts Feasibility (PSS 1145)	Academic Affairs (Pelissero)	Adams	Lime	Lime	<b>Recent Activity:</b> None. Project on Deferred List. <b>Next Steps:</b> 1) Schedule meeting to review the RFPs; and 2) Determine direction of this project with sponsor.
Blackboard v9 Upgrade Preparation	Academic Affairs (Scheidenhelm)	Yun	Green	Green	<b>Recent Activity:</b> Completed activities to decommission the Digital Drop-box feature on January 1 <sup>st</sup> , conducted twelve (12) small-break sessions during the spring FOT event for faculty who were unable to attend the fall Blackboard v9 upgrade department roadshows, upgraded the staging server to v9.1 to begin testing and system configuration preparation for spring upgrade and offer faculty the ability to start building their summer course shells as well as kicked off user pilot for faculty to review the online tutorials and provide their feedback. Additional activities include continuing to offer drop-in sessions, 1x1 and ad-hoc assistance as well as drafting project timeline that include training plan and known project activities. <b>Next Steps:</b> (1) Review Faculty pilot feedback, assess and remediate; 2) Revise content for website; 3) Complete project plan that includes timeline and critical tasks and obtain Sponsor sign-off; and 4) Create, maintain and circulate project documentation.
Recruitment Plus System Selection/Replacement	Academic Affairs (Scheidenhelm/ Green)	Sibenaller	NEW	Green	<b>Recent Activity:</b> A formal request for proposal process has identified 2 finalists for consideration, Admissions Lab & EMAS Pro. Vendor presentations were completed in mid March. The recommended solution will be presented to the ITESC. Implementation efforts will commence immediately. The Enrollment Office would like the technology to be available by 8/1; final timeline dependent on solution selection. <b>Next Steps:</b> 1) Complete systems review and demonstrations; 2) Create recommendation; 3) Develop timeline and 4) Implementation efforts.



# ITS Major Initiatives FY11 Q3-Q4 Status Summary

March 2011

Administrative Initiatives					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
Electronic Based Study Abroad Applications (PSS 943)	Office of International Programs (Max)	Heckel	Yellow	Yellow	<b>Recent Activity:</b> 1) Development of applicant facing site underway; 2) Meetings with clients are held weekly to fine tune requirements for administrative site; and 3) Yellow status is indicative of some complexity and resource constraints in both OIP and ITS have slowed progress. <b>Next Steps:</b> 1) Finalize administrative site screen layouts, and proceed with coding; and 2) Continue development of applicant application.
MAXxess Campus Security Projects (PSS 1220)	Facilities (Kosiba)	Pullen	Green	Green	<b>Recent Activity :</b> Project Completed <b>Next Steps:</b> Send close out email to project sponsors.
Move GPEM R+ Application In-House (PSS 1170)	Grad Admission (Roberts)	Pullen, Apa	Lime	Lime	<b>Recent Activity:</b> 1) No progress, functional area needs to schedule vendor to support UGRAD upgrade. <b>Next Steps:</b> 1) Upgrade and configure UGRAD database and application; and 2) Determine where to install a new database server for UGRAD so application security changes can be tested.
Conflict of Interest Disclosure Process Automation	Human Resources (Kelly)	Heckel	Green	Green	<b>Recent Activity:</b> Site went live with the first group of employees on 1/24/11. <b>Next Steps:</b> HR will notify us when they'd like the site activated with the second group of employees.
Enhancements to Online Undergraduate App – new application types (PSS1245)	Enrollment Management (Roberts)	Brenke	Green	Green	<b>Recent Activity:</b> On 9/3/2010, clients authorized deferring this project until summer 2011.
Illinois Articulation Initiative (PSS 1403)	Enrollment Management (Roberts)	Adams	Green	Lime	<b>Recent Activity:</b> There are several projects "in progress" that appear to meet the goals (of Sponsor) and the requirements to provide prospective students the ability to self-report courses they have taken at other colleges/universities, and to learn what LUC will accept as transfer credit. <b>Next Steps:</b> 1) Meet with Sponsor and principles for a demo of current LOCUS projects; and 2) Determine direction to proceed with IAI project initiative or add requirements to projects started later this year.
PNC Bank Interfaces	Finance (Laird)	Slazk, Adams	NEW	Green	<b>Recent Activity:</b> Time frame and phases clarified with PNC and Cash Management. <b>Next Steps:</b> Determine if lockbox for Payment Plan can utilize scan line; re-work current scripts for lockbox, ACH, student refunds; UAT, Advancement gift processing/ECM.
Campus Reservations Interfaces (1)	Student Affairs (McGuriman)	Adams	NEW	Lime	<b>Recent Activity:</b> Begin unit testing. <b>Next Steps:</b> Plan UAT.
Enhancements for Admitted Students (Portal) (PSS 1378)	Enrollment Management (Roberts)	Brenke			<b>Completed</b> 2/14/2011
SSOM Salary Planning	Human Resources (Kelly)	Pullen			<b>Completed</b> February 10, 2011



# ITS Major Initiatives FY11 Q3-Q4 Status Summary

March 2011

Administrative Initiatives cont'd					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
UnGrad Research Opp Prog Applications (PSS1205)	Experiential Learning (Green)	Brenke			<b>Completed.</b> Front-end application went live on 1/25/11; reports completed on 3/2/11.
Student Technology Support					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
RMS Housing Application Improvements (Web Implementation (PSS 624)	Student Affairs (Nash)	Pullen	Green	Green	<b>Recent Activity:</b> Completed implementation of self-assign. Successful go-live of student self-assign on March 1-4. <b>Next Steps:</b> Close out project.
Comcast Cable TV Contracts (PSS 1118)	Student Development (Kelly)	Vonder Heide	Green	Green	<b>Recent Activity:</b> Continued support: in discussion with Comcast and Reslife on Loyola channels. <b>Next Steps:</b> 1) Continuing to monitor alternative service opportunities such as IPTV; 2) Present options of Loyola channel to Res Life; and 3) Will be adding security clasp to lock the power supply and cables together in student rooms over summer break.
Tuition Payment Plan (PSS 908)	Finance - Bursar	Dayton (Adams)	Green	Green	<b>Recent Activity:</b> 1) Completed Phase I and Phase II (see LOCUS enhancements). <b>Next Steps:</b> Evaluate priority and funding for additional enhancements.
Rambler Bucks Off Campus	Student Development (Kelly)	Adams	Lime	Green	<b>Recent Activity:</b> Pilot merchants have equipment installed and program has been announced. <b>Next Steps:</b> Pilot project is <b>complete</b> (two more merchants, in progress). Project transitioned to ongoing support.
Mobile Central (PSS 1448)	ITS (Malisch) & Lrng, Tech & Assmt (Scheidenhelm)	Kraft	Lime	Green	<b>Recent Activity:</b> Mobile Central for Android released January 2011. Mobile Central 2.1 w/ BB Learn 2.0 was released for iPhone on 2/10/11. <b>Next Steps:</b> Continue working with BlackBoard on new Android build with Alumni, 8-ride, and BB Learn 2.0. Continue working with BlackBoard for initial deploy on Blackberry. Work with BlackBoard and Sprint on initial deploy of Sprint ID.
Online Courses Initiative	ITS (Malisch) & Provost's Office (Tuchman)	Montes	NEW	Green	<b>Recent Activity:</b> 1) Completed faculty "preparedness" workshops for summer cohort; 2) Installed Adobe Connect infrastructure for synchronous online classroom activities; and 3) Rolled out "Online" website at www.luc.edu/online. <b>Next Steps:</b> Complete technology "readiness" modules for students and faculty and conduct targeted technology workshops for faculty teaching in the summer.
Support for ePortfolio Pilot and Assessment (PSS 1326)	Academic Affairs (Roberts/Malisch)	Sibenaller	Green	Green	<b>Recent Activity:</b> A formal request for proposal process has identified 2 finalists for consideration, Nuventive & TaskStream. Vendor presentations are scheduled to be completed by mid March. The recommended solution will be presented to the ATC and ITESC. Implementation efforts will commence immediately. The system is planned to be available for students and faculty beginning with the summer semester. <b>Next Steps:</b> 1) Vet system options via the ATC & ITESC; 2) Create recommendation; and 3) Implementation efforts; and 4) Rollout by summer semester.





# ITS Major Initiatives FY11 Q3-Q4 Status Summary

March 2011

Infrastructure					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
Campus Construction Initiatives (14)	Facilities (Kosiba)	Various NIS staff	Green	Green	<b>Recent Activity:</b> JFRC phase 1 complete, 90% of IAC IT infrastructure and connections are complete. LUREC core infrastructure and phase 1 plan submitted for budget approval. <b>Next Steps:</b> 1) Complete Cuneo phone system upgrade and ISP connectivity; 2) Complete Lewis Towers 5th and 6th floor renovation; 3) Complete LUREC phase 1; and 4) IAC completion.
Cell Phone Coverage Improvements (PSS 1116)	Enterprise Project (Vonder Heide)	Heesemann	Orange	Orange	<b>Recent Activity:</b> Final design of ATT DAS proposal received. Note: Cellular service on campus has improved due to enhancements to devices and carrier infrastructure. There are still several poorly served locations on campus. This project is "orange" due to not having a definitive plan from our carriers to provide complete campus coverage. Decision was made not to add DAS at LUREC. <b>Next Steps:</b> 1) Review AT&T solution against ADC proposal; and 2) Possibility of conducting another cellular study since improvements by carriers and Damen Hall demolition.
Research Data Center (RDC) (PSS 1114)	Academic Affairs (Attoh)	Heesemann	Yellow	Yellow	<b>Recent Activity:</b> Power to server CS racks disconnected due to clusters not configured by customer. <b>Next Steps:</b> 1) Governance committee underway; and 2) Move Chemistry cluster to RDC and power on the CS clusters when they are ready.
Loyola Alert – Phase II (PSS 879)	Campus Safety (Kosiba)	Pullen	Lime	Green	<b>Recent Activity:</b> 1) Move approved reports to production dashboard; and 2) Completed implementation of database purge for students not enrolled in current semester. <b>Next Steps:</b> Project close out.
Information Security Program (2)	Enterprise Project (Sibenaller)	Lauger	Green	Green	<b>Recent Activity:</b> The 2010 PII program continues; data stewards were re-trained with new materials, 98% of Data Stewards reporting, 98% of computers scanned (with an increase of approximately 3% in the number of total computers). Only 10% of computers with PII remaining (25% in FY09). All PCs continue to be encrypted as part of the refresh cycle. Two departments have completed the 2010 LOCUS security audit. The annual security assessment continues with the assessment and findings phases completed. Responses are expected to be completed by March 2011. <b>Next Steps:</b> 1) Complete the 2010 PII project; 2) Continue execution of LOCUS audit; and 3) Discuss and remediate the annual security assessment findings.
Novell (Non-Email) Component Migration	Enterprise Project (Vonder Heide)	Apa/Ryan	NEW	Green	<b>Recent Activity:</b> Selected SWC as implementation vendor and are working to finalize the SOW and MSA. <b>Next Steps:</b> 1) Work with Microsoft to present an Executive Briefing; 2) Create a list of questions to discuss in Planning and Discovery meeting; 3) Roll out a pilot of Office 2010 to ITS; and 4) Continue application and hardware compatibility testing for Windows 7.



# ITS Major Initiatives FY11 Q3-Q4 Status Summary

March 2011

Continuous Service Development					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
Parking Permit Purchases Integration to PeopleSoft (PSS 743)	Student Affairs (McGuriman)	Heckel	Lime	Lime	<b>Recent Activity:</b> Development of application is in progress. Providing demo to client of development version of application. <b>Next Steps:</b> Complete development and testing, and UAT.
Business Intelligence/Data Warehouse Strategy (PSS #'s 800, 979, 980, 981)	Provost (Pelissero)	Prina	Green	Lime	<b>Recent Activity:</b> 1) The implementation of the data warehouse is beginning. Vendor Phytorion and DW/BI Program Team will meet with the functional areas to gather requirements. An invitation email will be sent to interviewees and meetings are in the process of being scheduled; 2) The DW/BI Program team continues negotiations of the Phytorion contract with General Counsel; 3) Installed and configured the new business intelligence tools; these tools can be used within our existing reporting environment after training has been held; and 4) Server hardware for the DW/BI environments has been installed and configured. Health has been downgraded from Green to Lime to reflect resource concerns. <b>Next Steps:</b> 1) Send out invitation email and schedule interview meetings; 2) Complete Phytorion MSA agreement; and 3) schedule BI tools training.
ECM/Imaging Implementation (PSS 830, 926, 1264, 1429, 1459, 1460, 1474, 1475, 1482, 1537, 1538)	Enterprise Project (Tuchman/Malisch)	Pauliks	Yellow	Yellow	<b>Recent Activity:</b> Successful deployments of DocFinity occurred in the School of Communication and the School of Education. Version 10 was successfully deployed in December with Treasury Endowment documents the 1 <sup>st</sup> user implemented on Version 10. Additional document capture processes underway in the School of Business, the Graduate School of Nursing and Registration and Records (Curriculum Management). Implementation activities underway for the AP ProCard Documentation (V10). Initial analysis discussions underway with Human Resources. Resource concerns continue to impact the Team's ability to continue implementation activities while continuing to support the existing users. <b>Next Steps:</b> 1) Go Live with AP (Procard Documentation); 2) Go live with School of Business, the Graduate School of Nursing and Curriculum Management; 3) Continue analysis and planning the additional A/P projects; 4) Continue planning discussions with HR; and 5) Complete planning the Ver. 9 to Ver. 10 conversions.
R25 Live	Campus Reservations (McGuriman)	Adams	NEW	Lime	<b>Recent Activity:</b> Contact with vendor to begin planning and contract proposal. <b>Next Steps:</b> Project Definition and staffing; Contract review; Data preparation; Security planning; Infrastructure planning; Target date is 8/1/2011.
Training and Development of Point and Click Reports	Wellness Center (R. Kelly/Asaro)	Adams	NEW	Lime	<b>Recent Activity:</b> Vendor is currently installing new version (11). <b>Next Steps:</b> Determine appropriate responsibility for vendor system support; Obtain training, as needed.
Enhancements to Immunizations Page/Data Management	Wellness Center (R. Kelly/Asaro)	Adams	NEW	Lime	<b>Recent Activity:</b> None. <b>Next Steps:</b> Planning meeting with external consultant and client to define work and alternatives. Project will also include requested enhancements to current P&C interface.