# ITS Executive Steering Committee (ITESC)

Agenda and Materials July 24, 2008





- Student Information System Upgrade Report Clare Korinek, Kevin Smith
- Board of Trustees Website Preview Peter Prina
- FY09 Q1-Q2 Prioritization Results Susan Malisch
- Enterprise Architecture (EA) Update Jim Sibenaller
- Start of School Schedule Susan Malisch
- FY08 Meeting Schedule



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## Board of Trustees – Website Demo

Release Date: September '08

Sponsors: Susan Malisch and Wayne Magdziarz

Subject Matter Expert: Donna Curin

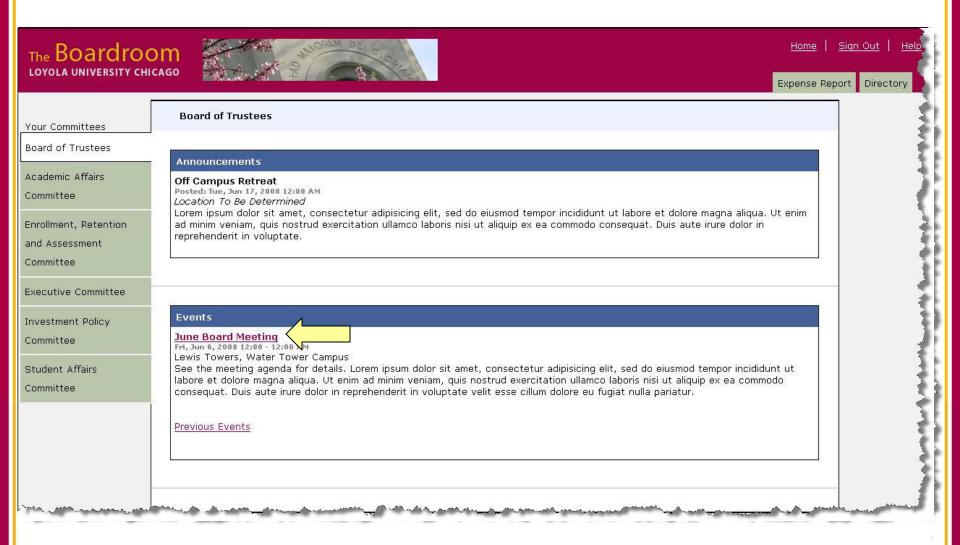


# Login

#### The Boardroom LOYOLA UNIVERSITY CHICAGO Log in with your email address and password mqaranz@luc.edu Email \*\*\* Password Submit Forgot your password? This site is provided for use by authorized members of the Loyola community. Use of this site is subject to all applicable Loyola policies, including Information Technology Services policies (http://luc.edu/its/policies.shtml) and any applicable Loyola handbooks. Any use of this site constitutes acknowledgment that the user is subject to all applicable policies. Any other use is prohibited.



# Board of Trustees Group



#### Board of Trustees: June Board Event

#### June Board Meeting

#### **Event Details**

Time: Fri, Jun 6, 2008 12:00 - 12:00 AM Location: Lewis Towers, Water Tower Campus

Description: See the meeting agenda for details. Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.



#### **Documents**

Download All 1 (244 MB)

Title	Туре	Description	Last Modifed	Download File
Student Agenda	Agenda	Student agenda for 6-5 meeting.	Wed, Jun 18, 2008 12:00 AM	Download 7
Academic Agenda	Agenda	Academic agenda for June meeting.	Thu, Jun 26, 2008 12:00 AM	Download 🏂
Budget Report	Report	Figures for 2008.	Fri, Jun 27, 2008 12:00 AM	Download 🗷

### BOT Event 6/6 RSVP

The Boar

Your Committee

Board of Trustee

Academic Affairs

Enrollment, Rete and Assessment

Executive Comm

Investment Polic

Student Affai

#### **RSVPs**

Event: June Board Meeting

Time: Fri, Jun 6, 2008 12:00 - 12:00 AM Location: Lewis Towers, Water Tower Campus

RSVP Question: Will you require a hotel room? Will your spouse accompany you for dinner? Do you

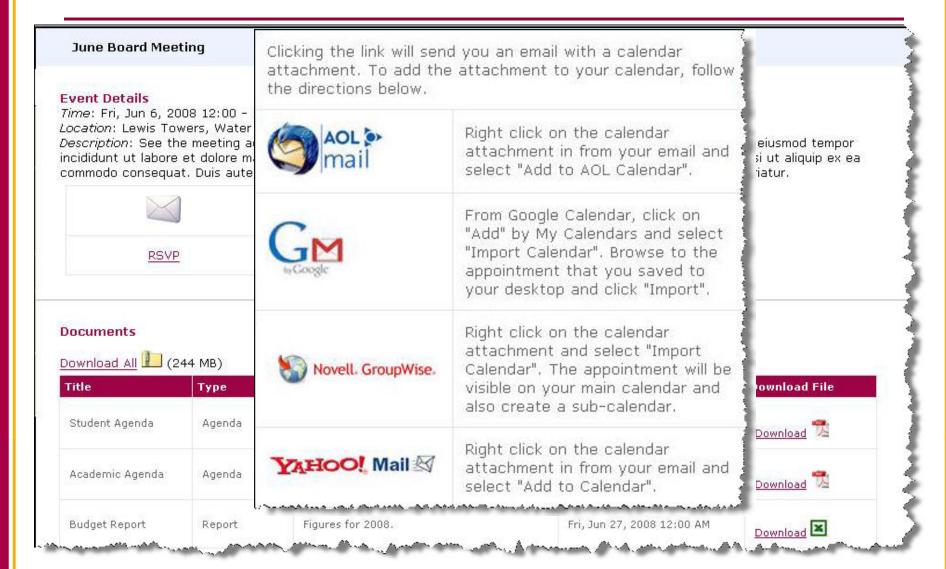
have any meal preferences?

Member	Resp Date	Atnd	Question Answer
Beazley, Bernard	06/14/2008	Yes	<ol> <li>I will not need a hotel room and I will be traveling alone.</li> <li>No for the hotel room. My wife will be joining me and we both prefer chicken.</li> <li>I will need a hotel room as I am flying in from Denver. I prefer steak for my choice of dinner.</li> </ol>
Brandt, William	06/15/2008	Yes	<ol> <li>I will not need a hotel room and I will be traveling alone.</li> <li>No for the hotel room. My wife will be joining me and we both prefer chicken.</li> <li>I will need a hotel room as I am flying in from Denver. I prefer steak for my choice of dinner.</li> </ol>
Garanzini, Michael	06/16/2008	Yes	1) I will not need a hotel room and I will be traveling alone. 2) No for the hotel room. My wife will be joining me and we both prefer chicken. 3) I will need a hotel room as I am flying in from Denver. I prefer steak for my choice of dinner.
			I will not need a hotel room and I will be traveling alone. 2) No for the hotel room. Mac.

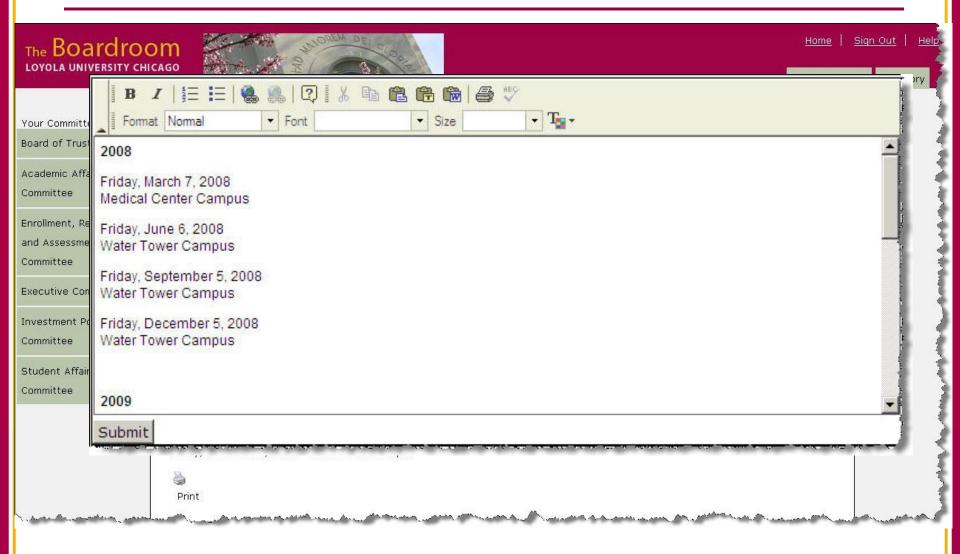
### BOT Event 6/6 Evaluation

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	ent Title ent Date	June Board Meeting Fri, Jun 6, 2008 12:00 - 12:00 AM						
	ember	Question 1	Answer 1	Question 2	Answer 2	Question 3	Answer 3	Question 4
197.0	chael	Board materials and pre-reads: Were materials appropriate in terms of content and received in adequate time for you to prepare for the meeting? Receiving the committee minutes prior to the board book was helpful or not?	They were excellent.	For your Board Committee meeting, were the materials provided adequate, and do you believe you contributed to the decision making process?	They were excellent.	Board meeting length: too long, too short, rushed, well- paced?	Well paced.	Discussion time: sufficient to cover questions, too hurried?
		Board materials and pre-reads: Were materials appropriate in terms of content and received in adequate time for you to prepare for the meeting? Receiving the committee minutes prior to the board book was helpful or not?	They were good.	For your Board Committee meeting, were the materials provided adequate, and do you believe you contributed to the decision making process?	They were excellent.	Board meeting length: too long, too short, rushed, well- paced?	Well paced.	Discussion time: sufficient to cover questions, too hurried?

### Add to Calendar



# Homepage



# Expense Report

The Boa LOYOLA UNIVE	Trustee: Michael Garanzini Address: 1505 Lewis Towers \ Change address information	Water Tower Campus Chicago, IL 60611	g   <u>Sign Out</u>   <u>Help</u> e Report Directory
Board of Truste	Enter numerals and decimal po	oint only, e.g., 123.45	
Committee	Air Fare	\$	
Enrollment, Reta and Assessment Committee	Taxi/Car Rental	\$	
Executive Comn			
Investment Poli Committee	Hotel	\$	
Student Affairs Committee	Meals	\$	
	Other	\$	
	Total Expenses	\$ 0	
Y Australia Comment		Submit	

# Directory

The Board				Sign Out
LOYOLA UNIVERSIT	Name	Name	Michael Garanzini	Home Phone port Direct
S	Beazley , Bern	Business Affiliation/Title	President of LUC	773-274-3000
Your Committees Board of Trustees	Brandt , Willian	Familiar Name	Mike	773-274-3000
Academic Affairs	Carbon , Micha	Email	mgaranz@luc.edu	773-274-3000
Committee Enrollment, Retentio	Chirchirillo , Ar	Work Phone	312-915-6400	773-274-3000
and Assessment	Cosgrove , Ma	Home Phone	773-274-3000	773-274-3000
Committee Executive Committe	Croghan , Rose	Cell Phone		773-274-3000
Investment Policy Committee	Flaherty , Dan	Home Address	1505 Lewis Towers Water Tower Campus Chicago, IL 60626	773-274-3000
Student Affairs	Garanzini , Mic	Business Address	15th FL Lewis Towers Water	773-274-3000
Committee	Graham , Mich		Tower Campus Chicago, IL	773-274-3000
	Gruss , Richard	Administrator Contact Info		477-888-9999
	Hank , William	Preferred Mailing Address	business	773-274-3000
, desire a library constitution,	Hartman , John	Spouse's Name		773-274-3000
	Heckler , Victo	) Print		773-274-3000

# Questions?





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# **Prioritization Results**

Prioritized Ranking by Function									rent Prior		
Project	AA	Adv	Fac	Fin	HR	SA	ITS	Score	Rank	Rank	Movement
1-Student System Upgrade	1	1	2	1	1	1	1	139	1	1	
3-LOCUS Enhancements	2	2	3	2	2	2	4	130	2	2	
5-Security Projects	3	4	4	3	3	3	2	125	3	3	
9-Student Experience/Portal	4	8	8	6	4	5	3	109	4		New
BlackBoard Transaction System Replacement	13	6	7	4	10	4	6	97	5	8	+3
8-Advancement	12	3	9	10	6	6	5	96	6	7	+1
BOT Web Site	10	12	6	5	5	14	7	88	7		New
Loyola Alert - Phase II	5	5	5	11	9	13	12	87	8	22	+14
Convert Undergrad Credit Card Usage to UPAY	7	13	12	7	7	7	11	83	9	17	+8
IDM3 Phase II	15	7	10	8	8	16	8	75	10	13	+3
Relocate Servers from Crown	8	10	1	9	13	10		75	10		New
ECM/Imaging Implementation	6	11	15	15	12	11	9	68	12	21	+9
Messaging and Information Lists	16	9	11	14	14	9	10	64	13	15	+2
Residential Wireless - Simpson Living Learning Center	11	15	14	12	11	12	16	56	14		New
Wellness EMR - Self Service Upgrade	9	16	13	17	15	8	13	56	14		New
Parking Permit Purchases Integration to PeopleSoft	16	7	17	16	16	17	14	44	16		New
Import Bio-Demo Data into Campus Card	14	14	16	13	17	15	15	43	17		New
Tuition Benefit Automation							17	4	18		New
Centralized Policies and Procedures Web Site				18				3	19		New
Entrance Control for Gentile Center							18	3	19		New
Business Intelligence/Data Warehouse Strategy							19	2	21		New

# ITS Major Initiatives Calendar

Targeted   Start   Project   Proje						FY08 FY09																	
Project/Program	ITS Major Initiatives Calendar (as of 7/22/	08)				2008 2009								09									
Soring Mac Tange	Project/Program	Start Month	Finish Month	Status	Change	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	0ct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Information Commons	Loyola Alert - Phase I (ConnectEd)	10/2007	01/2008	Complete	96				T	1	~ ~							9	41 12			15.7	
Faculty Salary Planning Enhancements	Spring Mac Image	02/2007	01/2008	Complete			1 3		i i	Š	3	- 3	i i	. 3		Š.		8	8 8	- 3	- 5		
Staff Salary Planning Enhancements	Information Commons	05/2007	01/2008	Complete					J.		(c) 30				s - 5		J.	Ų.	33 33		į į	. ,	
Spring PC   Tange		09/2007	01/2008	Complete									1										
Conference Services Enhancements		09/2007	01/2008	Complete							33	7									1		
Digital Signage		11/2007	01/2008	Complete					Š	2		- 3						20		- 3			
Enterprise Imaging Statepty (EGM)   1/2006   05/2008   0		09/2007	03/2008	Complete						100													
Replace Computer Registration Process   06/2007   05/2008   Complete   Ves   05/2008   Complete   Ves   05/2008   Complete   Ves   05/2008   Complete   Ves   05/2008   Complete   05/2008   Complet		11/2007	04/2008	Complete																0			
Move Into Dumbach Data Center					and the second second						30	T'							35				
Web Site for Students Health Insurance					10 To					3	8 8	- 3						1	8 8	- 33			
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Pilot Rich Media Offerings																	Ĭ.			l l			
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Wireless Expansion				The second second second					8	2		- 2						N.	8 8	- 3			
Messaging and Information Lists         01/2008         LO/2008         Active         Yes           BSR/Smartal Upgrade         02/2008         Active         Yes           LOQJS Enhancements (16)         07/2006         12/2008         Active         Yes           Security Initiatives (PIRG & Audit Related)         09/2006         12/2008         Active         Yes           Credit Card Processing         10/2007         12/2008         Active         Yes           DAP Authentication with LUMC (IDM3 Phase II)         06/2007         12/2008         Active         Yes           Susiness Continuity Disaster Recovery         10/2007         12/2008         Active         Yes           Business Continuity Disaster Recovery         10/2007         12/2008         Active         Yes           WTC Data Center Assessment         10/2007         12/2008         Active <td></td> <td>A CONTRACT OF STREET</td> <td></td>		A CONTRACT OF STREET																					
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MTC Data Center   Assessment   10/2007   12/2008   Active   Develop ITS Services Direction & Metrics   11/2007   12/2008   Active   Yes   Active   Yes   Metrics   M																		2	S 3	- 5	- 4		_
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Remote Electronic Classroom Management   05/2007   01/2009   Active   Yes					NESSON						n n												$\longrightarrow$
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Campus Card System Replacement         10/2007         05/2009         Active         Yes           RMS Housing Application - Student Self Service         10/2007         06/2009         Active         Yes           Campus Construction Initiatives (22)         05/2007         07/2010         Active         Yes           Expansion of Sullivan Center Scheduling System         07/2007         TBD         Hold         Hold           Eliminate SSN's from Campus Card         08/2007         TBD         Hold         Yes           Commuter Student Parking         11/2007         TBD         Hold         Yes           Loyola Alert - Phase II         TBD         TBD         Pending           Tuition Benefit Automation         05/2007         09/2008         Active         New           Student Experience/Portal Improvements         05/2008         TBD         Active         New           Student Experience/Portal Improvements         05/2008         Active         New           Entrance Control for Gentle Center         04/2008         10/2008         Active         New           Entrance Control for Gentle Center         04/2008         10/2008         Active         New           Convert Undergrad Oredit Card Usage to UPAY         05/2008         12/2008														-					ii ii	- 10	- 6		<u> </u>
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# LUC ITS Rings of Excellence Major Initiatives, Q1-Q2 FY09

#### Academic and Faculty Support

- ► Student System Upgrade
- ► LOCUS Enhancements (16)
- Remote Electronic Classroom Management
- LMS Strategic Planning -(Blackboard Sourcing)

#### Administrative Initiatives

- ▶BSR/Smartcall Upgrade
- ► LDAP Authentication with LUMC
- ► Entrance Control for Gentile Center
- ► Import Bio-Demo Data into Campus Card
- ► Convert Undergrad Credit Card Usage to UPAY
- ► Convio to BSR Interface

#### Student Technology Support

- Student Experience/Portal Improvements
- ► Information Commons Improvements
- ► Wireless Expansion
- ► Wellness Electronic Medical Records - Self Service
- ► Tuition Benefit Automation

#### Infrastructure

- ► Campus Construction Initiatives (22)
- ► Loyola Alert Phase II
- ➤ Security Initiatives (PIRG & Audit Related)
- ▶ Campus Card System Replacement
- ►WTC Data Center Assessment
- ► Relocate Servers from Crown

### Continuous Service Development

- ▶ Board of Trustees Web Site
- ▶ Messaging and Information Lists
- ▶ECM/Imaging Implementation
- Parking Permit Purchases Integration to PeopleSoft
- ▶ Develop ITS Services Direction & Metrics
- ► Business Intelligence/Data Warehouse Strategy

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## EA Current & Future State at Loyola

Time Horizon	<b>Technology Decision Process</b>	IT Involvement	Pros/Cons
Past	Multiple functional areas making and implementing their own IT decisions without IT or consistent process or assessment of technology acquisitions.	Ad-Hoc	IT engaged inconsistently or late in process. Difficult to assist the institution to grow strategically due to level of involvement in technology decision making process.
Present	Some alignment in some functional areas with IT and a planned technology vision. No documented architectural process being followed.	Helper (Aware of EA)	Some IT presence helps with alignment, but there is little long term architecture strategy and a process to map technology to the institutional strategy (lacks EA).
Future	Articulated and communicated technology direction with all University functional areas using EA processes to align with technology and institutional strategy.	Partner (EA Becomes Strategic)	Common solutions that match the institutional needs with an agreed upon technology direction and a process for delivering this alignment. Eliminates (or drastically reduces) systems redundancy/complexity.

v lives

## EA Program Review

- Program stalled in Q4 of CY07
  - Resource constrained
  - Other efforts had higher priority/value
  - ARB created a multi-option plan to address
- Plan Agreed upon with CIO & Established
  - Acquire consultant/3<sup>rd</sup> party expert
  - Validate EA program
  - Modify structure of ARB to support existing development efforts



#### Action Plan

- Resource concern Not all ARB members could provide 10% of their resources
  - Within ARB we now have 2 independent groups
    - Enterprise Architecture Committee *Doers* 
      - Charlotte Pullen, Dave Wieczorek, Cheryl Heckel & John Stiffler (consultant)
      - 10% time commitment
    - Architecture Review Committee *Reviewers* 
      - Paul Kott, Larry Adams, Walt Slazyk, Matt Riolo, José
         Martinez, Joe Bazeley & Konstantin Laufer
      - 3-5% time commitment
    - Both groups chaired by Jim S.

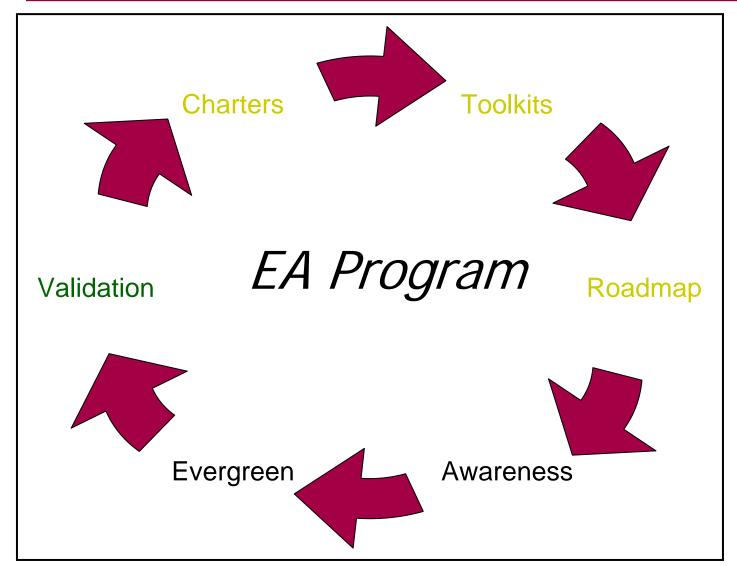
### EA Program Validation

- Program Validation with Gartner (Anne Lapkin)
  - Program structure/definition is on-target
  - Ahead of most HE institutions
- Program Validation with 3<sup>rd</sup> Party Consultant
  - Agreed with Gartner assessment
  - Comfortable with program structure/definition
    - "Simple & Straight Forward"
  - Equal to most organizations, ahead of some,
  - Grade of A-

#### ARB = EAC + ARC

- Enterprise Architecture Committee (EAC)
  - Responsible for guiding the development of the technology roadmap from current state to future state
- Architecture Review Committee (ARC)
  - A broad-based group providing "second set of eyes" to confirm relevancy and alignment of deliverables within LUC strategies and principals
  - Serve as champions to communicate information about EA to all functional areas

### Where Are We? Where Are We Going?

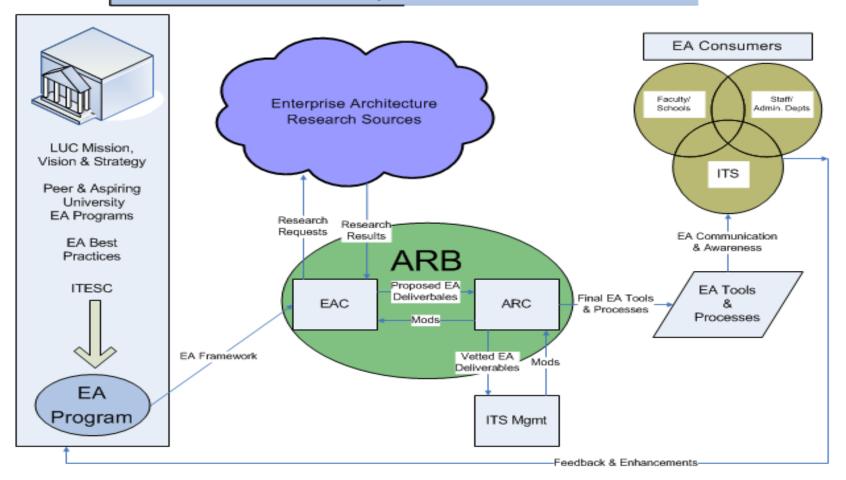




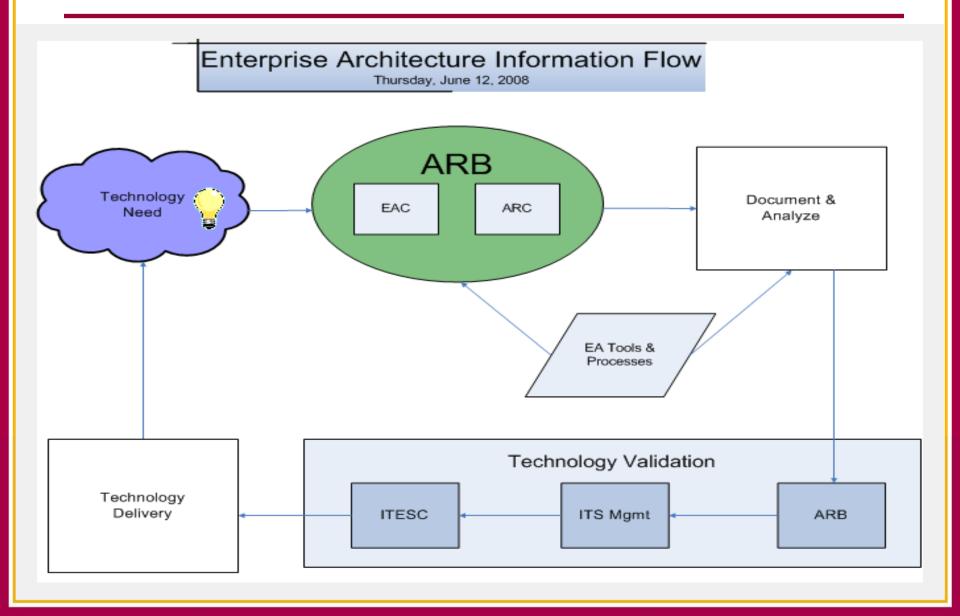
### **EA Program Creation**

#### Enterprise Architecture Program Development

Thursday, June 12, 2008



#### **EA Information Flow**



## EA Program

• Questions?



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#### Start of School Schedule

- Network Freeze Dates
  - 8/11 through 9/7
    - 2 weeks before
    - week of
    - week after

- Start of School Checklist
  - Tasks/Projects
  - Freeze Zones
  - Monitoring



### FY09 ITESC Schedule

- July 24, 2008 Thursday, 1:30-3:30 PM
  - Prioritization Results/Finalize POR
  - Student System Upgrade Report
  - BOT Website Report
  - Enterprise Arch Update
- September 4, 2008 Thursday, 1:30-3:30 PM
  - Major Projects Status Reviews
  - FY09 Budget Submissions Review
  - FY09 Budget Input from Subcommittees
- October 16, 2008 Thursday, 1:30-3:30
   PM
  - Subcommittee Reports
  - LUMC Update
- November 20, 2008 Thursday, 1:30-3:30 PM
  - Major Projects Status Reviews
  - Review Scorecard/Process
  - Project Portfolio Prioritization

- January 8, 2009 Thursday, 1:30-3:30
   PM
  - Prioritization Results/Finalize POR
- February 12 Thursday, 1:30-3:30 PM
  - Major Projects Status Reviews
- March 26 Thursday, 1:30-3:30 PM
  - LUMC Update
- April 30 Thursday, 1:30-3:30 PM
  - Major Projects Status Reviews
- June 11 Thursday, 1:30-3:30 PM
  - Subcommittee Reports
  - Project Portfolio Prioritization