

Michael Scott Midgley

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HEALTHCARE EXECUTIVE

Healthcare Risk Manager (ERM) | Attorney | Nurse | Insurance Professional | Compliance Officer | Professor | ASHRM 2017 President

PROFESSIONAL EXPERIENCE

Munich Re Specialty Insurance (MRSI), New York, NY **2020-present**

Head of Loss Control

Responsible for management of loss control within MRSI to identify, evaluate and mitigate exposures.

- Subject matter expert for all healthcare related lines of business within MRSI.
- Partner with MRSI teams (Corporate Underwriting, Claims, Product Development, Underwriting, Marketing, etc.) to report legal and other issues impacting the lines of business offered by MRSI.
- Support underwriting at client meetings to demonstrate MRSI's subject matter expertise and loss control capabilities.
- Represent MRSI at relevant industry events and participate in speaking engagements.
- Manage the network of third party consultants that perform loss control surveys on MRSI Insurance Programs business.
- Partner with the Product Development team to create/revise policy forms.
- Work with the Corporate Underwriting team to evaluate underwriting issues/referrals.
- Review and assess the loss control functions of MRSI program administrators.
- Recruit and manage loss control team that provides required risk services to all MRSI businesses

Loyola Law School, Chicago, IL

2020-present

Adjunct Professor of Law

Teach Leadership and Strategy

SUNY School of Health Technology Management, Stony Brook, NY

2016-present

Clinical Assistant Professor

Teach Advanced Practice for Risk and Safety Officers.

Swiss Re Corporate Solutions, New York, NY

2014-2019

Vice President Healthcare Risk Management

Led the healthcare risk management and patient safety platform.

- Delivered healthcare risk management and patient safety services to insured clients.
- Conducted educational in-servicing on healthcare risk management and patient safety topics.
- Authored written material on healthcare risk management and patient safety issues.
- Performed healthcare risk management assessments, assisted clients in implementing loss control interventions and monitored outcomes.
- Researched and presented requested healthcare risk management lectures to insured clients.
- Assisted clients with development of policies, procedures, guidelines, committees.
- Provided healthcare risk management support to underwriters and claims management staff.
- Represented Swiss Re at local and national healthcare risk management meetings.
- Identified opportunities for new business accounts and other business growth potential.

AIG Insurance Company, New York, NY

2004 – 2014

Compliance Officer, Programs Division (Healthcare and other P&C), 2012 – 2014

Coordinated the Division's compliance with AIG Enterprise Risk Management Program.

- Directed the Compliance Audit and Risk Assessment functions.
- Directed the state regulatory filings process of forms, rates/loss costs and rules.
- Provided healthcare subject matter expertise to Division as resource to Healthcare Team.
- Provided guidance to Healthcare Team on specific medical malpractice regulatory matters.
- Responded to regulatory requests to evidence statutory compliance.
- Coordinated and oversaw insurance market conduct examinations.
- Oversaw maintenance of Program Administrator contracts and licensing.
- Provided education and served as the central resource for compliance matters for the Division.

Product Development Manager & Risk Manager, Healthcare Programs, 2007 – 2012

Developed healthcare professional liability & general liability policy forms, applications, underwriting guidelines, and marketing materials.

- Filed insurance products with state insurance departments and facilitated compliance with state regulatory matters.
- Oversaw development and growth of healthcare programs existing & new business initiatives.
- Facilitated development of specialized risk management services for various healthcare classes.
- Conducted educational in-servicing to internal and external customers on identified clinical & risk management topics related to healthcare professionals and organizations.
- Provided healthcare expertise to underwriters, claims management staff, and other internal personnel
- Conducted class focused claims studies.
- Participated in projects with internal legal and actuary resources.
- Represented AIG at local and national healthcare conferences and risk management meetings.

Senior Production Specialist, Healthcare Programs Division, 2007

Served as Underwriting Program Manager for Dental and Psychiatry PL/GL portfolio.

- Provided oversight for business development within dental and psychiatry class of business.
- Managed the relationship with Program Administrators.
- Participated in underwriting audits of the programs.
- Monitored claims activity and profitability of books of business.
- Facilitated clinical risk management strategy.

Healthcare Risk Management Consultant, Healthcare Division, 2004 – 2007

Delivered risk management services to insured client accounts.

- Conducted educational in-servicing on identified risk management topics for physicians, nurses and other healthcare professionals.
- Performed risk management best practice assessments, assisted clients in implementing loss control interventions, and monitored outcomes.
- Researched and presented requested risk management lectures to insured client accounts.
- Assisted client accounts with development of policies, procedures, guidelines, committees.
- Provided clinical risk management support to underwriters and claims management staff.
- Represented AIG at local and national healthcare risk management meetings.
- Identified and participated in marketing opportunities.

Elmhurst Hospital Center, New York, NY**2004****Director of Risk Management**

Developed & administered facility-wide systems for risk identification, investigation & mitigation.

- Performed risk surveys and inspections to assess loss potential.
- Maintained an internal & external network of informational sources and experts.
- Maintained risk management statistics and files in compliance with state and federal agencies.
- Collected, evaluated, and distributed relevant data concerning patient injuries, aggregate summaries, monthly trend analyses of incidents, claims profiles.
- Informed leadership team regarding occurrences, issues, findings, risk management suggestions.
- Partnered with legal counsel to coordinate investigations, processing, and defense of claims.
- Responded to liability questions posed by physicians, nurses, and other personnel.
- Recommended revisions to policies and procedures to reduce frequency of future occurrences.
- Provided educational in-servicing for hospital staff.

CNA HealthPro, New York, NY**2002 – 2004****Risk Management Consultant**

Conducted risk assessments at hospitals, nursing homes, and assisted living facilities.

- Provided in-servicing for client organizations on risk reduction topics (documentation, medication errors, fall prevention programs, skin integrity, restraints).
- Performed risk exposure analysis (review of loss runs, RM/QA program, claims management, credentialing protocols, contracts management) for actual/potential insured accounts.

- Identified opportunities for new business accounts, and other business growth potential.
- Represented the organization at local and national organization meetings.
- Maintained current knowledge of legal environment.
- Provided clinical support to underwriters, claims managers, and other CNA staff.
- Provided risk management consultative support to clients.

Mount Sinai Medical Center, New York, NY**2001 – 2002****Risk Management Coordinator**

Provided risk management guidance as a resource to MD's, RN's, and administrators.

- Reviewed daily occurrence reports and facilitated tracking and trending.
- Identified high-risk liability areas and coordinated risk reduction measures.
- Conducted Root Cause Analysis activities.
- Responded to department of health inquiries.
- In-serviced staff.
- Facilitated internal medical peer reviews.
- Reported potential claims to insurer and state department of health, when applicable.
- Coordinated legal activities with defense counsel.
- Facilitated internal investigations of patient complaints.

UnumProvident Corporation, Glendale, CA**2000 – 2001****Senior Clinical Consultant**

Reviewed medical records for claims administrators to assess functional capacity of claimants.

- Assessed MD disability forms for appropriate return to work.
- Provided clinical seminars to claims administrators.
- Communicated with MD's regarding discrepancies in return to work plan.
- Engaged in roundtable activities with claims, occupational & social services.

FOJP Service Corporation, New York, NY**1997 – 1999****Risk Control Coordinator**

Served as the risk management resource/liaison between insurer and Mount Sinai Hospital.

- Investigated potential/actual claims.
- Reported investigation findings to Risk Management Department of Mount Sinai Hospital.
- Engaged in defense counsel trial prep work.
- Conducted daily screenings of medical records for liability exposure based on incident reports.
- Coordinated claims management process between insurer and client (Mount Sinai Hospital).

RWJ Hospital, New Brunswick, NJ and **JFK Medical Center**, Edison, NJ
Staff / Charge RN**1994 – 1997****EDUCATION / CERTIFICATION / LICENSE****Juris Doctor (JD)**

Fordham University Law School (Admitted to NY State Bar)

Master of Public Health (MPH) – Healthcare Administration
University of Medicine & Dentistry of NJ**Bachelor of Science (BS)**Rutgers, College of Nursing (**RN License:** NJ and NY)**Certification - Professional Healthcare Risk Manager (CPHRM)**

American Society for Healthcare Risk Management

LEADERSHIP/MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS

- American Society for Healthcare Risk Management (**ASHRM**) President 2017
- **ASHRM** Board Officer 2016-2018, Board Member 2011-2013

- Association for Healthcare Risk Management of NY (**AHRMNY**) President 2009-2010 and Board Member 2014-2016, Emeritus Board Member 2016-2020
- American College of Healthcare Executives (**ACHE**) Member
- Healthcare Leaders of New York (**HLNY**) Member
- American Bar Association (**ABA**) Member
- American Health Lawyers Association (**AHLA**) Member
- New York County Lawyers' Association (**NYCLA**) Member and active participant with the Forum on Regulatory Developments for the Insurance Law Committee
- The American Association Of Nurse Attorneys (**TAANA**) Member
- New York Metropolitan Chapter Of TAANA (**NYTAANA**) Member

AUTHOR

- Boley A., Giunta D., Midgley M. **Healthcare Enterprise Risk Management (ERM) Considerations with Federal Fraud**. The Risk Management Quarterly. 2019;1:15-21.
- Midgley M. **Mitigating the prescription drug abuse epidemic**. Journal of Healthcare Risk Management. 2017;36(3):16-20.
- Midgley M. **Whose Rights Prevail when the Patient Makes the Clinician's Race an Issue?** Journal of Health & Life Sciences Law. 2016;9(3):121-126.